FastBook™

| | | | | | Home | New B | ooking | History | Fleet |
|----|--------------------------------------|--------------------------------|----------------------------|-------------|------------|---------------|----------|------------|----------|
| Bo | okings | | | | | | | New B | ooking 🕂 |
| BY | | VOYAGE | DEPARTURE | | UNITS | DRIVERS | STATUS | | |
| AT | EMA1234C | Valletta - Catania | Mon, 2nd Sep 2013 | 16:00 | 2 | 0 | Approved | Edit/Add 🔊 | Review 🔊 |
| AT | EMA1234C | Valletta - Civitavecchia | Mon, 2nd Sep 2013 | 16:00 | 1 | 0 | Approved | Edit/Add 🔰 | Review 🔊 |
| AT | EMA1234C | Valletta - Genoa | Mon, 2nd Sep 2013 | 16:00 | 1 | 1 | Pending | Edit/Add 🔊 | Review 🔊 |
| AT | EVN2345A | Valletta - Salerno | Mon, 9th Sep 2013 | 18:00 | 4 | 1 | Approved | Edit/Add 🔰 | Review Ď |
| | kings marked 'P 13 Mangion & Ligt | tending' require approval from | n Sullivan Maritime before | e deliverii | ng vehicle | es to the ter | minal. | | |

An easy to use online system that streamlines the process of booking vehicles onto cargo voyages.



Clients can manage their trailer fleet online and make bookings on scheduled cargo voyages. A full audit trail is maintained and bookings can be made via mobile devices.

Sullivan Maritime staff can manage the shipping schedule, review, edit and approve bookings. All official documentation can be produced for the vessel and port authorities.

"A professional platform that eliminates, in greater part, staff human error while recording client accountability, thereby saving time and costly errors in the interest of both the Company and the Clients."



Ernest Sullivan Managing Director, Sullivan Maritime

FastBook[™] Client

trailer fleet.

The user interface employs a simple layout, with a strong use of colour to make bookings as easy as possible.

| MAR | | FastBook™ | | | | | WELCOME, D | AVID MOBILI | E LOGO | UT | | |
|--------|-----------|---------------------------|-----------------------------|-----------|--------------|-----------------|------------|-------------|--|----------------------|---------------------------|-----------------|
| | | | | | Hom | e Nev | v Booking | History | Fleet | | | |
| 00 | kings | | | | | | | | | | | |
| | | | | | | | | New | Booking | ÷ | | |
| BY | | VOYAGE | DEPARTURE | | UNITS | DRIVERS | STATUS | | | | | |
| AT | V22 | Valletta - Catania | Sun, 8th Sep 2013 | 10:00 | 30 | 0 | Approved | Edit/Add | Review | ۲ | | |
| AT | V22 | Valletta - Genoa | Sun, 8th Sep 2013 | 10:00 | 29 | 0 | Pending | Edit/Ad | • | SAMS. | ING | C |
| CU | V22 | Valletta - Genoa | Sun, 8th Sep 2013 | 10:00 | 1 | 0 | Approved | Edit/A(| SULLA | AN FO | astBoo | k TM |
| AT | V22 | Valletta - Genoa | Sun, 8th Sep 2013 | 10:00 | 2 | 1 | Pending | Edit/A | Home | New Boo | king Hi | istory |
| okinį | gs marke | ed 'Pending' require appr | oval from Sullivan Maritime | before de | livering vel | nicles to the f | terminal. | | | Booki | | |
| 2013 M | Mangion 8 | Lightfoot Ltd | | | | | | | VOYAGE Valletta - Catania 2/09, 16:00 | 2 units 0 drivers | STATUS Approved | Edit |
| | | | | | | | | | Valletta - Civitavecchia 2/09, 16:00 | 1 units 0 drivers | Approved | Edit |
| | | | | | | | | | Valletta - Genoa 2/09, 16:00 | 1 units 1 drivers | Pending | Edit |
| Clie | ents | can view | status of bo | oking | gs at | a gla | nce | | Valletta - Salerno 9/09, 18:00 | 4 units 1 drivers | Approved | Edit |
| n | thei | ir home pa | ge. | | | | | | Bookings mar from Sulliva veh | | before deli | |
| | | | new booking information | | | | | | | | | |

| SULFIVAN FastBoo | | IGOUT |
|------------------------------|--|---------------------|
| Edit Booking SM0001 | 65FB | × |
| To change a vehicle number y | you must remove the unit from the booking and then add it with the new number. | |
| Booked by: | David Client User on behalf of ABC Cargo Ltd | |
| Voyage / leg: | V22 Valletta - Genoa | |
| Departure: | Sun, 8th Sep 2013, 10:00 | |
| Status: | Approved | |
| Set unit type to NONE to rem | ove a unit from the booking. | |
| Unit type: | Truck No: jhg765 | |
| Statistics: | Length: 7 m Tare: 7500 kg Payload: 3000 kg | |
| Description: | Chemicals Account: | |
| Shipper: | Celsius Notify: Consignee: | |
| Reefer: | NO - | |
| Status: | 🗹 C 🛛 T1 🖓 VGT 🔅 Hazardous (docs required) | |
| Driver: | Name: J Grech DOB: 1976-09-01 Nationality: Malta Passport: 234876234 | |
| 2 Unit type: | Truck/Trailer _ No: | |
| Cancel booking — | Discard Changes < Sav WELCOME | |
| | SULL | FastBook™ |
| | Home | New Booking History |
| | | New Booking |
| | VOYAGE | CARGO 🜔 CONFIRM 🔊 |
| | Ту | pe: Trailer 💽 |
| The straight f | Forward booking form ensures | |
| | | re: 0 m |
| hat clients p | rovide all the required information | ad: 0 kg |
| which can be | reviewed and edited right up to | ds: |
| | | |
| departure. | Shipp Consign | |
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| | | |

FastBook[™] Staff

The staff pages distil a complex process into a set of simple screens, providing complete control over all aspects of Sullivan Maritimes shipping operations.

| MARITIME | r FastBook™S | Staff | | | | | | WELCOME, HEL | LEN LOGOUT |
|----------------------|--|--|----------|---------|-------------|---------------|----------------------|--------------|------------------------------|
| | | | | Home | | History | Bookings | Reports | G-Atlas |
| Voyage | S | | | | | | | | |
| Only approv | ed units are counted in th | ne unit totals. A red sta | ar (*) m | eans th | nere are pe | ending bookir | ngs needing rev | iew. Ne | w Voyage 🛛 🛨 |
| Ň | OYAGE / LEG | DEPARTURE | | UNITS | DRIVERS | LISTS SENT | SEND LIST | | |
| EMA1234C | Valletta - Catania | Mon, 2nd Sep 2013 | 16:00 | 2 | 0 | 0 | Send 2 📀 | Close 🚍 Edi | it 💽 Print 🧿 |
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| | Valletta - Catania Valletta - Salerno | Mon, 9th Sep 2013 Mon, 9th Sep 2013 | | | 0 | 0 | Send 0 – Send 4 🔹 | | it > Print > it > Print > |
| EVN2345A | | | 18:00 | 4 | | | | Close 😑 Edi | |

FastBook alerts staff of all bookings and allows them to manage the vessel loading process. Individual bookings can be reviewed and all required official reports produced automatically. A full historical record is kept for legal purposes. SULTIVAN FastBook™ Staff

WELCOME, HELEN L

LOGOUT

| 2 EHF763 Fahrenheit 8.00 MTY 3 ABD987 / TR444 Fahrenheit 7.00 MTY | | SULLIVAN | MARITIME | | | V22 - SUN, 8 | STH SEP 201 | 3 | |
|---|------------|----------------|---------------|---------------|-------------|--------------|-------------|-----|--|
| NOVEHICLECLIENTLENLOADCOMMENTS1TR398Fahrenheit9.00MTY2EHF763Fahrenheit8.00MTY3ABD987 / TR444Fahrenheit7.00MTY | | | EUROCARGO M | MALTA - VALLE | TTA / GENOA | | | | |
| 1 TR398 Fahrenheit 9.00 MTY 2 EHF763 Fahrenheit 8.00 MTY 3 ABD987 / TR444 Fahrenheit 7.00 MTY | | | L | OADING LIST 2 | | | | | |
| 2 EHF763 Fahrenheit 8.00 MTY 3 ABD987 / TR444 Fahrenheit 7.00 MTY | | VEHICLE | CLIENT | LEN | LOAD | | COMME | NTS | |
| 3 ABD987 / TR444 Fahrenheit 7.00 MTY | - 1 | TR398 | Fahrenheit | 9.00 | MTY | | | | |
| | 2 | EHF763 | Fahrenheit | 8.00 | MTY | | | | |
| 4 jhg765 ABC Cargo Ltd 0.00 MTY | - 3 | ABD987 / TR444 | Fahrenheit | 7.00 | MTY | | | | |
| | - 4 | jhg765 | ABC Cargo Ltd | 0.00 | MTY | | | | |
| | | | | | | | | | |
| Close < Send List : | | | | | | | | | |

FastBook generates lists of all trailers to be loaded onto a voyage. These lists are sent to the quay at the appropriate time, so that all correct vehicles can be loaded promptly and in the right order. "All documentation is generated with consistant layouts, at the click of a button, eliminating a huge amount of repeatative manual data entry." "The system has better workflow especially on peak days, reducing stress and helping efficiency. There are fewer telephone calls from clients, eliminating unaccountable verbals instructions."

Mario Micallef

Assistant Head – Booking Centre, Sullivan Maritime

Corinne Muscat

Assistant – Operations, Sullivan Maritime

"A tool that changes the role of staff from data entry clerks to pro-active customer support professionals. Processes have been streamlined, enabling better working practice, and adding value to our service."



Marco J Spiteri Binett Director, Sullivan Maritime

"We have to admit that it is in fact much easier placing bookings via FastBook. To date I cannot comment on any disadvantages of this system as in my opinion that are not any."

John Cantania

Commercial Executive, Multigas Ltd.

"We have nothing to say other than Fastbook works wonders for us. It is really easy, fast and efficient. May I take this opportunity to thank you and your wonderful staff for their continuous assistance. They really do make a difference and is greatly appreciated."

Emika Watanabe

Watanabe & Co.

mangionlightfoot®

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